

Understanding ISO 9001



Management Systems Course

This 1 day course is designed to provide a comprehensive and practical understanding of ISO 9001:2015. In particular, it demystifies the more complex aspects of the standard and explains how a Quality Management System (QMS) is used to structure business processes which help to guarantee business improvement.

There are no prerequisites for this course, however, if the participant wishes to become a quality auditor under the Exemplar Global auditor scheme, they must also have successfully completed Exemplar Global AU and Exemplar Global TL (provided under Becoming a Skilled Lead Auditor or OH&S Management Systems Lead Auditor).



Course Outline

Aside from understanding the requirements and benefits of ISO 9001, specifically participants learn the terminology and concepts of ISO 9001, the complexities of a QMS, and how simple a QMS can be. Additionally, participants will learn how a QMS can be integrated with other management systems such as Environmental or OH&S, the importance of the customer, and what internal and external auditors look for during an audit.

You will receive continual assistance and feedback from the trainer, and be given real world examples of their experience with Quality Management Systems. Your certificate is issued promptly upon the completion of your course, and this course can be added to in order to increase your auditing qualifications.



Trainers

The PwC's Auditor Training & Certification has a team of trainers who are all practicing auditors in the fields of Quality, Environmental, and OH&S Management Systems certification. Our trainers have great delivery and training experience and will enhance the course with real world examples of what can happen during an audit.



Who should attend

This course is designed to cater to a variety of people currently involved in Quality Management Systems, as well as those wishing to become involved or develop a greater understanding. Prior experience in Quality Management Systems is not required.



Qualification

Each participant will receive a Certificate of Attendance for Understanding ISO 9001. However, if participants wish to have an internationally recognised QMS qualification, they are required to attend the Quality Management Systems course.



Payment

The cost of this course is \$750 (incl. gst) per person attending the public course. Payment can be made either by direct debit or credit card. We do offer payment plans, however PwC must receive payment prior to the issuing of the certificate.



Where to from here?

This course has a number of options which can be added to in order to provide a specific understanding of OH&S or Environmental Management Systems, or becoming a lead internal or external auditor. This course has a number of options which can be added to in order to provide a specific understanding of OH&S or Environmental Management Systems, or becoming a lead internal or external auditor.



Contact us

If you would like more information or to enquire about enrolment, please call us on 1300 95 96 92, or email your PwC Auditor Training & Certification representative.

www.auditortraining.pwc.com.au