

# Integrated Management Systems Lead Auditor

**Exemplar Global QM, EM, OH, AU, and TL  
PwCAUD501, PwCAUD402, PwCAUD503, and PwCAUD504  
5 days**



## Learning outcomes

Participants, after the successful completion of this course, will have the knowledge to conduct internal or external audits of an Integrated Management System, either as a sole auditor, a member of an audit team, or as the team leader.

### Important:

- All course work and assessments are conducted and completed during class hours
- There is no homework
- Certificates are issued promptly upon the completion of the course
- We never cancel a course
- Trainers are practicing audit professionals

This course includes a complimentary copy of ISO 9001, ISO 14001, and AS/NZS 4801, along with all learning materials and refreshments



## Standards covered

This 5 day specialised course provides a comprehensive and practical understanding of:

- ISO 19011:2011 Guidelines for auditing management systems
- ISO 9001:2015 Quality management systems - Requirements
- ISO 14001:2015 Environmental management systems - Requirements with guidance for use
- AS/NZS 4801:2001 OHS management systems - Specification with guidance for use.



## Course Outline

Participants learn how to perform an audit in accordance with ISO 19011:2011 Guidelines for Auditing Management Systems. The course provides a comprehensive and practical understanding of how to conduct a successful internal or external audit, either as part of an audit team or as the team leader. We focus in particular on the principles and procedures of auditing, the importance of planning, the roles and responsibilities of an auditor, how to gather effective audit evidence and report on the audit findings, and the required follow up activities as an auditor.

Participants also learn the auditing requirements of ISO 9001, ISO 14001, and AS/NZS 4801, and how to best apply and integrate each of the standards for the benefit of an organisation.



## Timetable

### Monday

#### Introduction to Management Systems Auditing

- Introduction to auditing
- Roles and responsibilities of an auditor
- Principles and procedures of auditing
- Communication skills and interview techniques
- Setting appropriate audit objectives, goals, and criteria
- Documentation requirements.

## Tuesday

### Management Systems Auditing

- Planning a Management Systems audit
- How to ensure that audits add value to an organisation
- Auditing as a Team Leader
- Effective audit evidence
- Difference between Corrective and Preventive actions
- Management Systems auditing scenarios
- Developing the audit report and writing audit findings.

## Wednesday

### Quality Management Systems

- Scope of Quality, Environmental, and OHS systems within an Integrated Management System
- Documentation requirements of ISO 9001
- Auditing requirements of ISO 9001.

## Thursday

### Environmental and OHS Management Systems

- Requirements of ISO 14001
- Environmental Aspects and Impacts
- Requirements of AS/NZS 4801
- Organisational Hazards and Controls.

## Friday

### Auditing scenarios

- Review of Integrated Management System requirements
- IMS audit scenarios
- Course review.



## Assessment

During the course, participants will complete a series of workshops which form part of the assessment. Upon the completion of each module there is a short multiple choice exam. Participants receive continual assistance and feedback from the facilitator.



## Qualification

Upon successful completion of the course, each participant will receive a Certificate of Attainment which identifies the 5 Exemplar Global competencies below:

- Exemplar Global QM
- Exemplar Global EM
- Exemplar Global OH
- Exemplar Global AU
- Exemplar Global TL.



Additionally, participants will receive the PwC units of listed below:

- PwCAUD501 Initiate a quality audit
- PwCAUD402 Participate in a quality audit
- PwCAUD503 Lead a quality audit
- PwCAUD504 Report on a quality audit.

The remaining four units of competency required to complete the Diploma of Quality Auditing are available as an additional 3-day workshop. Dates and locations are available on PwC's Auditor Training & Certification's website.

Additional Exemplar Global competencies for Food Safety Management Systems may be attended separately.



## Who should attend

Designed to cater to a variety of people currently involved in the audit and Integrated Management System process, you should attend if you:

- want to become an internal Quality, Environmental, OHS, or IMS auditor
- want to become a 3rd party IMS auditor
- need to write and implement an IMS
- are involved in the Quality, Environmental, OHS, or IMS management process
- are managers responsible for their IMS and IMS auditing
- wish to consolidate their existing knowledge into a formal qualification.

A business background is preferred, however prior experience in auditing and management systems is not essential.



## *Cost and Payment*

The normal cost of this course is \$3,495 (incl. gst) per person. However, a current special price of \$2,995 (ex gst) applies. This special price isn't available with the '2 for 1' special offer.

Payment can be made either by direct debit or credit card. We do offer payment plans, however PwC must receive payment prior to the issuing of the certificate.



## *Trainers*

PwC has a team of expert trainers who are all practicing auditors in the fields of Quality, Environmental, and OHS Management Systems certification. Our trainers have great delivery and training techniques, and make the course relevant and practical with real auditing experiences.



## *Where to from here?*

If you wish to become a registered third-party, or external Quality, Environmental, OHS, or Integrated Management Systems auditor with Exemplar Global, completing this course is the first step. Once you have obtained the Exemplar Global competencies from this course, you can follow either a qualification-based certification path, or competency-based. A full explanation of the requirements to become certified with Exemplar Global can be found on our website or contact us for more information.



## *Contact us*

If you would like more information or to enquire about enrolment, please call us on 1300 95 96 92, or email your PwC Auditor Training & Certification representative.

[www.auditortraining.pwc.com.au](http://www.auditortraining.pwc.com.au)