

ISO 9001:2015 and ISO 9001:2008 Comparison Table

ISO 9001:2015	ISO 9001:2008
1. Scope	1. Scope 1.1 General 1.2 Application
2. Normative references	2. Normative references
3. Terms and definitions	3. Terms and definitions
4. Context of the organization	4. Quality management system
4.1 Understanding the organization and its context	
4.2 Understanding the needs and expectations of interested parties	
4.3 Determining the scope of the quality management system	
4.4 Quality management system and its processes	4.1 General requirements
5. Leadership	5. Management responsibility
5.1 Leadership and commitment 5.1.1 <i>General</i> 5.1.2 <i>Customer focus</i>	5.1 Management commitment 5.2 Customer focus
5.2 Policy 5.2.1 <i>Establishing the quality policy</i> 5.2.2 <i>Communicating the quality policy</i>	5.3 Quality policy
5.3 Organizational roles, responsibilities and authorities	5.5 Responsibility, authority and communication 5.5.1 <i>Responsibility and authority</i> 5.5.2 <i>Management representative</i>
6. Planning	5.4 Planning
6.1 Actions to address risks and opportunities	8.5.3 <i>Preventive action</i>
6.2 Quality objectives and planning to achieve them	5.4.1 <i>Quality objectives</i> 5.4.2 <i>Quality management system planning</i>
6.3 Planning of changes	
7. Support	6. Resource management
7.1 Resources 7.1.1 <i>General</i> 7.1.2 <i>People</i> 7.1.3 <i>Infrastructure</i> 7.1.4 <i>Environment for the operation of processes</i> 7.1.5 <i>Monitoring and measuring resources</i> 7.1.5.1 <i>General</i> 7.1.5.2 <i>Measurement traceability</i> 7.1.6 <i>Organizational knowledge</i>	6.1 Provision of resources 6.2 Human resources 6.3 Infrastructure 6.4 Work environment 7.6 Control of monitoring and measurement equipment
7.2 Competence	6.2.2 <i>Competence, training and awareness</i>
7.3 Awareness	6.2.2 <i>Competence, training and awareness</i>
7.4 Communication	5.5.3 <i>Internal communication</i>
7.5 Documented information 7.5.1 <i>General</i> 7.5.2 <i>Creating and updating</i> 7.5.3 <i>Control of documented information</i>	4.2 Documentation requirements 4.2.1 <i>General</i> 4.2.3 <i>Control of documents</i> 4.2.4 <i>Control of records</i>

	4.2.2 <i>Quality manual</i>
8. Operation	7 Product realization
8.1 Operational planning and control	7.1 Planning of product realization
8.2 Requirements for products and services	7.2 Customer-related processes
8.2.1 <i>Customer communication</i>	7.2.1 <i>Determination of requirements related to the product</i>
8.2.2 <i>Determining the requirements for products and services</i>	7.2.2 <i>Review of requirements related to the product</i>
8.2.3 <i>Review of the requirements for products and services</i>	7.2.3 <i>Customer communication</i>
8.2.4 <i>changes to requirements for products and services</i>	
8.3 Design and development of products and services	7.3 Design and development
8.3.1 <i>General</i>	7.3.1 <i>D&D planning</i>
8.3.2 <i>D&D planning</i>	7.3.2 <i>D&D inputs</i>
8.3.3 <i>D&D inputs</i>	7.3.3 <i>D&D outputs</i>
8.3.4 <i>D&D controls</i>	7.3.4 <i>D&D review</i>
8.3.5 <i>D&D outputs</i>	7.3.5 <i>D&D verification</i>
8.3.6 <i>D&D changes</i>	7.3.6 <i>D&D validation</i>
	7.3.7 <i>Control of D&D changes</i>
8.4 Control of externally provided processes, products and services	7.4 Purchasing
8.4.1 <i>General</i>	7.4.1 <i>Purchasing process</i>
8.4.2 <i>type and extent of control</i>	7.4.2 <i>Purchasing information</i>
8.4.3 <i>Information for external providers</i>	7.4.3 <i>Verification of purchased product</i>
8.5 Production and service provision	7.5 Production and service provision
8.5.1 <i>Control of production and service provision</i>	7.5.1 <i>Control of production and service provision</i>
8.5.2 <i>Identification and traceability</i>	7.5.2 <i>Validation of processes for production and service provision</i>
8.5.3 <i>Property belonging to customers or external providers</i>	7.5.3 <i>Identification and traceability</i>
8.5.4 <i>Preservation</i>	7.5.4 <i>Customer property</i>
8.5.5 <i>Post-delivery activities</i>	7.5.5 <i>Preservation of product</i>
8.5.6 <i>Control of changes</i>	
8.6 Release of products and services	
8.7 Control of nonconforming outputs	8.3 Control of nonconforming product
9. Performance evaluation	8 Measurement, analysis and improvement
9.1 Monitoring, measurement, analysis and evaluation	8.1 General
9.1.1 <i>General</i>	8.2 Monitoring and measurement
	8.2.3 <i>Monitoring and measurement of processes</i>
	8.2.4 <i>Monitoring and measurement of product</i>
9.1.2 <i>Customer satisfaction</i>	8.2.1 <i>Customer satisfaction</i>
9.1.3 <i>Analysis and evaluation</i>	8.4 Analysis of data
9.2 Internal audit	8.2.2 <i>Internal audit</i>
9.3 Management Review	5.6 Management review
9.3.1 <i>General</i>	5.6.1 <i>General</i>
9.3.2 <i>Management review inputs</i>	5.6.2 <i>Review input</i>
9.3.3 <i>Management review outputs</i>	5.6.3 <i>Review output</i>
10. Improvement	8.5 Improvement
10.1 General	
10.2 Nonconformity and corrective action	8.5.2 <i>Corrective action</i>
10.3 Continual improvement	8.5.1 <i>Continual improvement</i>